

Health Matters

Your Health, Your Community, Your Syringa



You're Invited - May 3, Grand Opening

Tour Phase 1 of multi-year construction project

Join us in celebration on May 3rd from 4:30 p.m. – 6:00 p.m. for the GRAND OPENING of our new Main Entrance and Phase 1 completion. This first phase included remodeling of the outreach and business office buildings, drive-up/drop off main entrance, new elevator, new patient waiting area and reception, connection of the hospital and clinic buildings, relocation of the cafeteria, remodeling of swing bed activity and physical therapy rooms, and a provider lounge upstairs. Each of these areas will be available to view at the May 3 Grand Opening – bring the whole family!

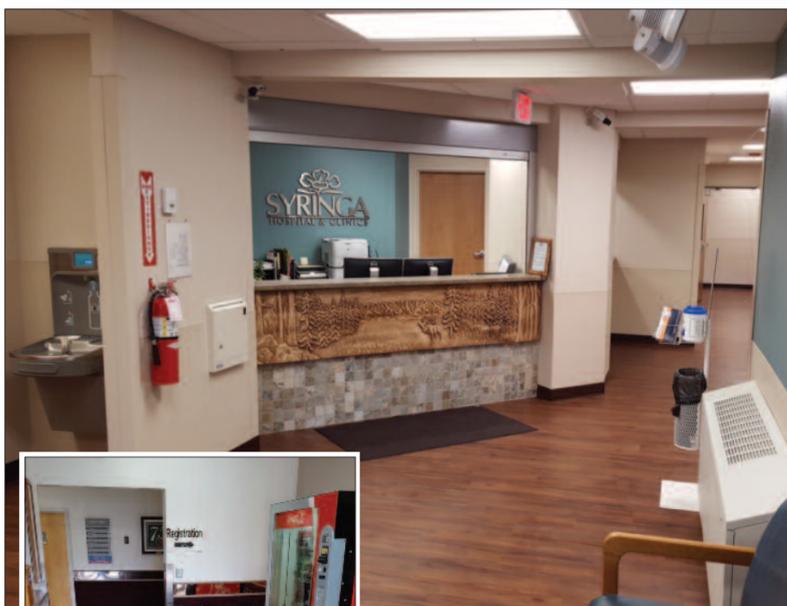
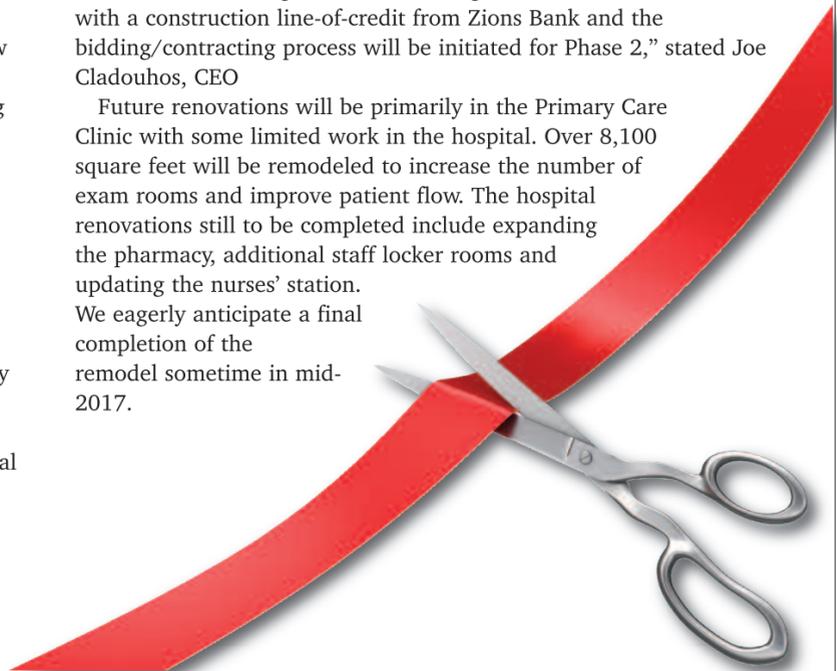
March 2016 has been a culmination of several milestone events regarding Phase 1 of our multi-year renovation project as follows:

- The general contractor was awarded a letter of substantial completion from our architect
- The local building inspector approved the project for occupancy
- The State Bureau of Facility Standards inspector visited and approved the construction
- The new elevator passed state inspection and is now operational

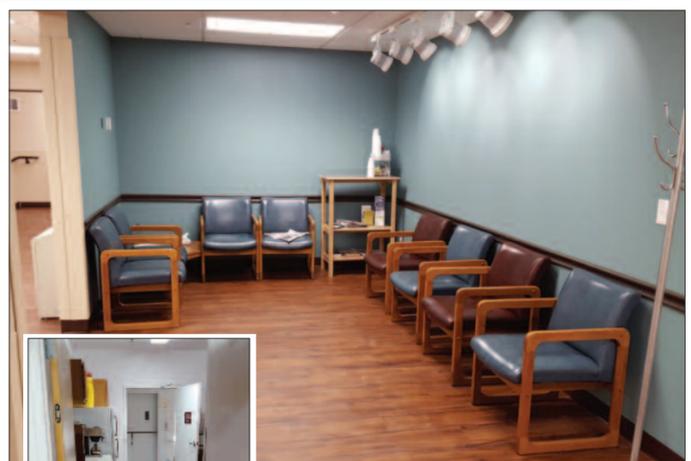
“It’s also important to recognize and appreciate the behind the scenes work and support of all SHC staff in order to maintain our patient care and revenue targets. We will embark on the final push of our Master Plan and hope to complete the project next year. The Idaho Economic Advisory Council meets the last week of April to

determine final awards on Clearwater Economic Development Association (CEDA) grant funds. If the grant is awarded (\$450,000), with a construction line-of-credit from Zions Bank and the bidding/contracting process will be initiated for Phase 2,” stated Joe Cladouhos, CEO

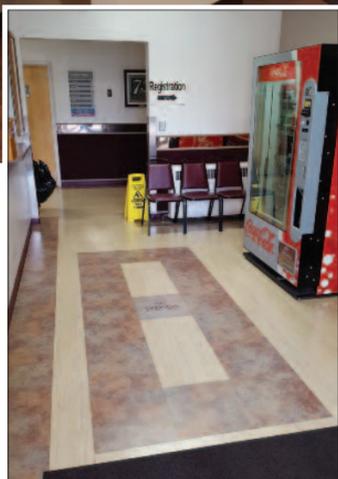
Future renovations will be primarily in the Primary Care Clinic with some limited work in the hospital. Over 8,100 square feet will be remodeled to increase the number of exam rooms and improve patient flow. The hospital renovations still to be completed include expanding the pharmacy, additional staff locker rooms and updating the nurses’ station. We eagerly anticipate a final completion of the remodel sometime in mid-2017.



After: Entrance from Main St.



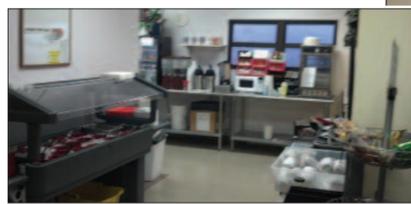
After: Patient waiting area new furniture and artwork coming in April.



Before: Hospital entrance from Main Street.



Before: Upstairs kitchenette.



Before: Cafeteria.



After: Hallway connecting hospital and clinic buildings.

Improving more than meets the eye

Internal goals compliment visual updates

The staff at Syringa Hospital & Clinics has little time to gawk at the building’s changing appearance; their focus is set on improving services for their patients. A process improvement team was formed to look at best practices on the use of the Electronic Health Record (EHR) with the goal of optimizing the use of the system.

This will be accomplished by developing proficiency checklists, assessing current staff proficiency levels, and providing additional training. This team has been evaluating the EHR since the hospital began using it in 2011. This is one example of the many quality improvement initiatives being undertaken at Syringa with many more set to begin next quarter.

These are some examples of current projects the team is focusing:

- Electronic health record standardization and communication
- Emergency Department (ED) transfer communication and documentation
- Kooskia Clinic – Standardization of scanning health records
- Nursing – Documentation efficiency

- Standardization of fire risk assessment in the Operating Room (OR)
- Standardization for assessment and management of hypothermia in the OR
- Clinic – Standardizing the clinic discharge process, specifically at Medication Reconciliation and radiology

Ordering

“All of these projects continue to show improvement – a reflection of implementing process changes and monitoring results. The ED Transfer communication and documentation project has shown great improvement and it was discovered that although the process was being utilized, it wasn’t well documented. “With the implementation of a new form, monitoring and education the data has greatly improved,” stated Lauren Wilson, B.S.N.,R.N. Director of Quality.

Although these improvements are not necessarily as visible to patients as the new floors and layout of the hospital, they are a large portion of the hospital’s continuing mission of providing and coordinating high quality health care services. There may actually be a little gawking; who says you can’t do well while looking good?!